

BULK FILL 03/17/2023

The new kiosk & bulk fill station is located just north of our shop & office at 881 SW Culver Hwy, Madras OR. We have a map we can provide on request showing where the Bulk fill station is in relation to the shop & office.

New Oregon State Law requires we keep detailed records for water haulers. This coincided with DVWD's desire to restrict water haulers to one fill station instead of hydrants throughout the district --- so we built a new bulk fill station with a regular hose and fire hydrant hose connection, and a kiosk that meters the amount. The kiosk is potentially available to customers 24/7 if they sign up for a Recurring Account.

Explanation of the two options:

We now have two options for bulk fill (hydrant rental is also an option if available, call office to inquire):

RECURRING (Account Holder)

- This option would effectively make you a customer of the District until you let us know otherwise.
- The monthly base rate is \$20.00 (for 0- 2000 gallons) or 1¢/gallon.
- Excess of 2000 gallons is \$10.00 per 1000 gallons. (Also 1¢/gallon)
- As a customer, you would be subject to a one-time \$20.00 account set-up fee, and a monthly paper bill would be sent to the mailing address you provide.
- Our bills come out around the first of the month (for the prior month's use) and are due on the 15th. Not paying by the due date will result in suspension of bulk water filling privileges.
- With this option, after you receive your first bill, you can go online and register for our Online Billpay Portal, which allows you to pay by credit/debit card, setup Autopay, paperless, etc.
- The first fill--- we would need the hauler to come in and get a four-digit PIN #.
- It is the customers responsibility to keep their information up to date with DVWD.
- This option allows for 24/7/365 use of the fill station.

ONE TIME FILL (Non-Account Holder)

- No set up fee, pay as you go. (not billed monthly)
- Base rate is \$20.00 per 1000 gallons (there is no minimum or maximum) or 2¢/gallon.
- We will then verify the gallons used finished filling, and payment is then required before the truck leaves.
- The hauler will need to sign the application each time to verify that the information is still correct.
- This option requires that the hauler come in during our open office hours (M-F 7:30-3:30) and get a unique PIN # each time.

Both require a filled-out application and a bit of instruction using the kiosk for the first time.

The red fire hydrant at the fill station is for District use only, bulk customers have a fire hose connection on the north side.

This is NON-POTABLE water

For hydrant: We provide a 2-1/2" NST threaded fire hydrant connection at the fill station.

For hose connection customer has to provide their own regular garden style hose.

Flow: hose = about 40 gpm hydrant = about 200 gpm